

Frequently Asked Questions

Can you make changes to my published artwork?

Yes. Although in most cases this won't happen, sometimes we might need to modify or make edits to your artwork so it fits better on certain formats, clothing, fabrics, or accessories.

Can you use my artwork in marketing/advertising?

Yes. We'll show off our published artists and their artwork in our advertisements sometimes. We'll always credit artists in these cases. We dig your stuff and want others to too!

My artwork was published awhile ago but recently it was unpublished. What gives? While we don't need an explicit reason for unpublishing artwork, sometimes we do it based on sales and trends, and sometimes we do it if we find copyright issues.

Why was my submission rejected?

There are a few different reasons for this: maybe it wasn't in the correct format, maybe the submission needs a bit more work or just feels unfinished to us, or maybe the artwork has something profane, vulgar, or too offensive in it.

I have a friend who makes great stuff but can't be bothered to share it. Can I submit for him/her?

No. Any artwork submitted should be original and created by you and owned by you. If the work is a collaboration between you and someone else, make sure you have permission from your collaborators before submitting.

Can I add my signature or handle to the artwork I submit?

Yes! And we encourage you to! It could be your real name, your pseudonym, or you can remain private and unseen. It's your moral right!

I have artwork that is published but I no longer want Three Wise Donkeys to use it. How do I remove it?

Usually, published artwork is with us for 10 years max but if you've changed your mind and would no longer like us to use it, you can send us a written notice and we'll remove the work within 6 months. Any royalties due during this period will be paid to you.

How much do I make off Royalties?

All artists make 50% of the art print cost. The art print cost is the additional charge on top of the original price of the apparel that it is being printed on.

What if someone buys a tee with my print on it but then returns it?

Unfortunately, if a customer returns their order for a refund, royalties for that sale aren't paid. If this happens, you'll be sent a report of the damaged and/or returned products.

Where do I check if my artwork is selling and what royalties I'm owed?

You can check your Statement of Account by logging into your Artist Account. There you can see products sold with your artwork on them, the cost of these products, and the royalties that you are owed from these sales.

When do I get paid my royalties and how?

Royalties are paid every 30 days through Paypal only. (Skrill coming soon!)